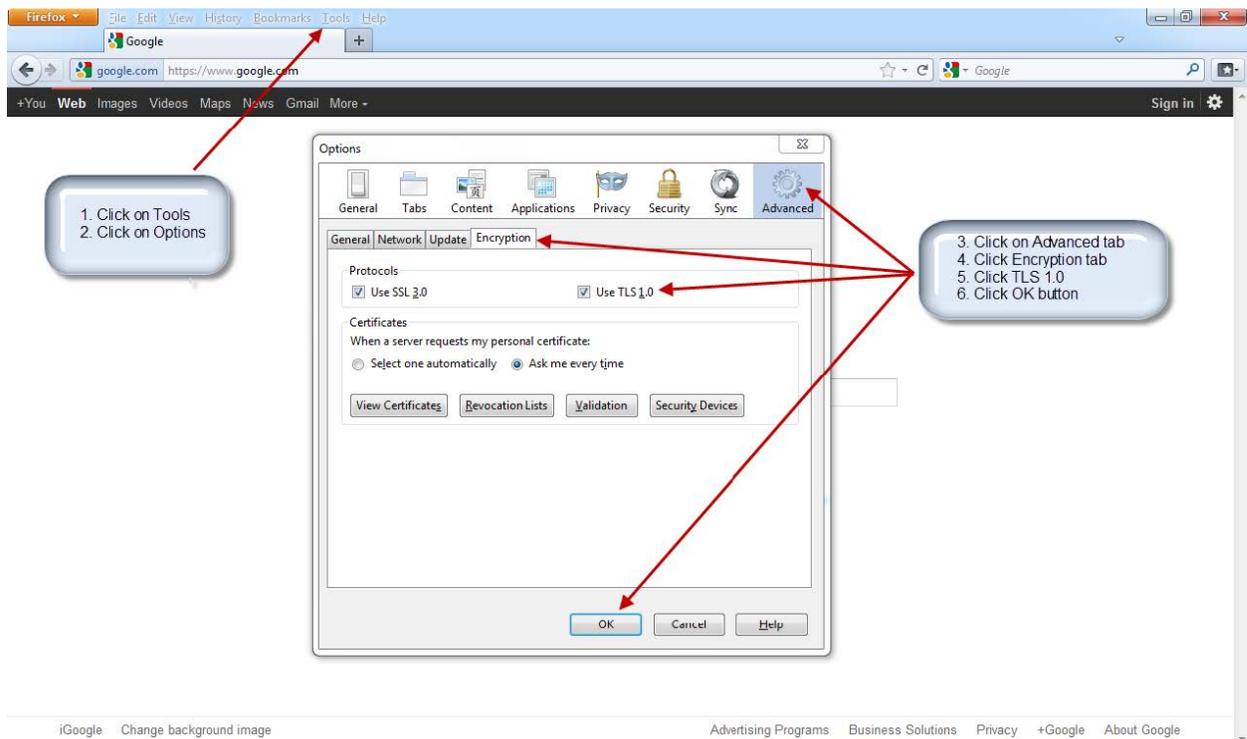


Firefox (older versions)

In order to enable TLS 1.1 the desktop user will be required to open Firefox and follow the below steps:

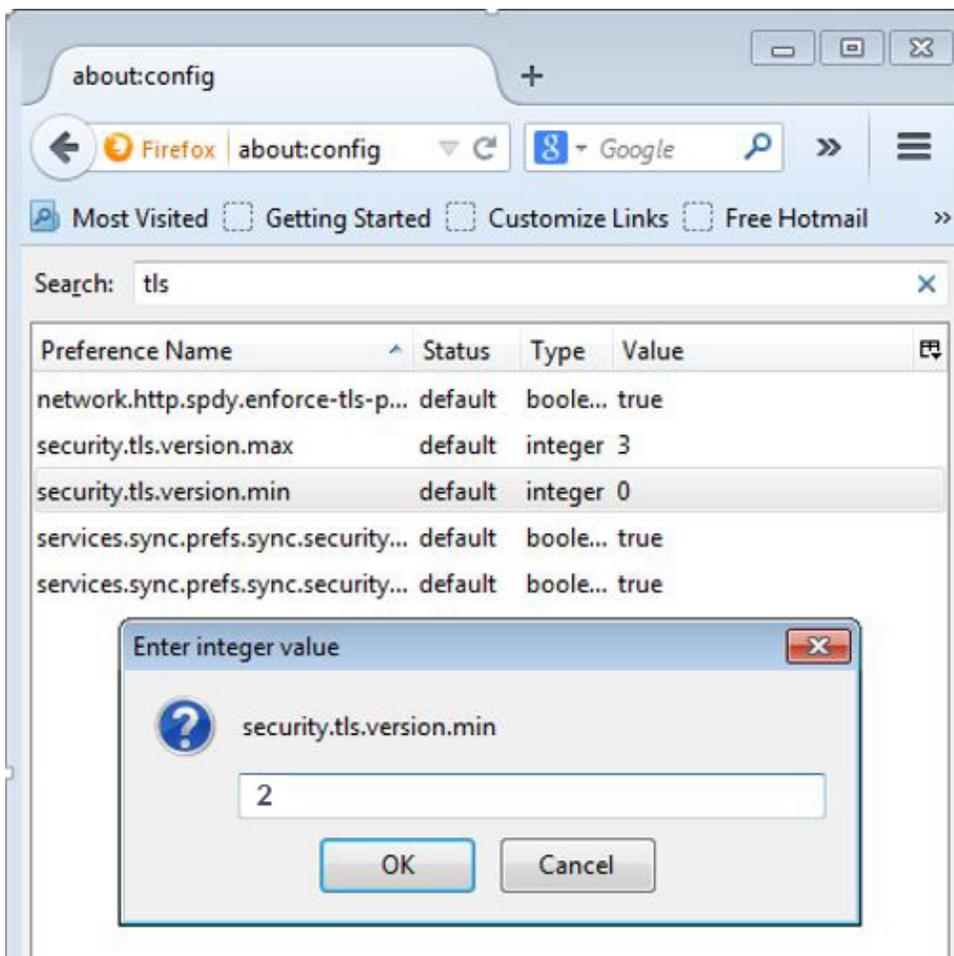
1. Click on "Tools" in the top menu bar of the Firefox browser, or a 3 line button at the top right
2. Click on "Options"
3. Click on the "Advanced" icon within the Options window
4. Click on the "Encryption" tab
5. Select the "TLS 1.0" checkbox and UNCHECK SSL 3.0
6. Click the "OK" button



Firefox (newer versions)

In order to enable TLS 1.1 the desktop user will be required to open Internet Explorer (IE) and follow the below steps:

- 1) In the address bar, replace the text with the following - about:config
- 2) In the search bar, type in TLS
- 3) look for a line that states security.tls.version.min and double click on that line
- 4) Type in a value of 2 for TLS 1.1 or 3 for TLS 1.2. and hit OK



Click OK. You can close out. Your settings will be saved.